

RANGER ONE SECURITY SERVICES
LIMITED
Security Experts!

COMPANY
PROFILE



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Our Vision

To be the most professional security services Company in the region working with trained security personnel that are committed to honesty, trustworthy and hardworking as a recipe to providing efficient and reliable security services to our esteemed customers.

Our Mission.

To provide the best security services in the market with attractive tailored security services in tandem with our commitment to honesty, trust and professionalism from our well trained security officers.

Our Market

Our company targets both medium and large firms and institutions; a market that continues to be vulnerable to security risks round the clock 24/7. This market includes Learning institutions, Large firms, Factories, shops, Malls, Banks, Hotels, Office buildings, Residential areas, body guard services as well as provision of security services at various functions.

So that we are responsive to market needs with the most suitable and attractive security services, our company carries out a comprehensive site survey of the customers' premises to analyze potential risks to the facility and come up with risk preventive security measures.

BACKGROUND INFORMATION

Ranger One Security Services Limited was established and incorporated under the companies act in the Year 2002 and set operations in the capital city of Nairobi before embarking on ambitious expansion across the Country.

We are an innovative and value driven company with many years of extensive knowledge and expertise in the security industry, through the provision of unrivaled quality commercial security services to businesses operating in the Republic and private sectors. We have managed to achieve much success through building on policy of integrity, credibility and partnership with all our esteemed clients.

At Ranger One Security Services Limited , we recognize the importance of our security team in providing customer service that goes above and beyond the norm. We believe that the key to providing a first class service lies with investing in the workforce which is why we have made significant contributions towards recruitment, training and development in terms of our Managers, Supervisors and Front Line Security officers. We have achieved a greater level of staff motivation and customer satisfaction.

As one of the leading security companies, Ranger One Security Services Limited emphasis on quality combined with an innovative and customer focused approach to the provision of commercial security services which differentiate us from other organizations operating in the sector.

Ranger One Security Services Limited ultimately provides peace of mind, enabling its clients to focus on achieving their business objectives, rather than dealing with the worries and concerns associated with the security of their employees and premises.

Our head office is located along Charbi Condominiums Apartments 6A, Ring Road Kilimani, Cotton Avenue, Nairobi. Due to our good track record, we have been able to expand our operations outside Nairobi and our presence is spread across the 47 counties with Branch/Liaison offices in every major town in the republic of Kenya. The company is compliant with all the new government requirements of security firms as well insurance policy which is beneficial to our clients.

We value our clients and they always come first as a priority before anything else. Our core principles and values are driven by the philosophy that the client is always at the center of focus.

Our Key clientele commitment is to ensure personalized service, responding to clients' needs on time all the time, quality delivery and value for the clients' money.

THE EXECUTIVE

Ms. Evelyn Ogendo- Managing Director



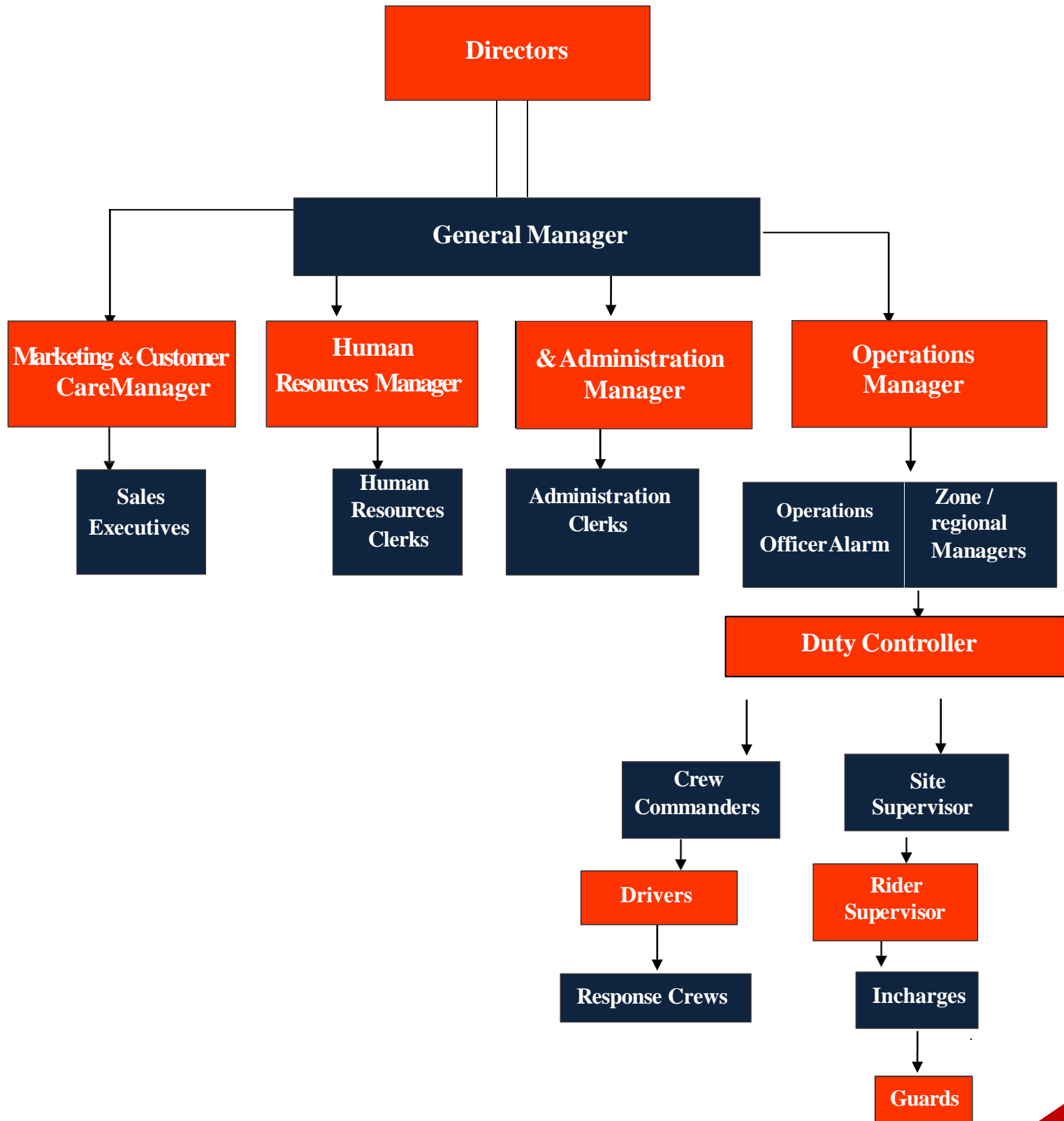
Mr. Lee Momanyi Makori– General Manager



Ms. Susan Mwango Awata – Company Secretary



ORGANIZATIONAL CHART



GUARDS RECRUITMENT & TRAINING

GUARDS RECRUITMENT CRITERIA

We have set ourselves the following basic criteria, which must be met before recruitment of a guard into the Company for training:

Requirements

- Must be a Kenyan Citizen
- Age 25-45 years
- Height 5ft 9 inches and above for men and 5ft 7 inches for ladies
- At least a Certificate of Secondary Education Mean Grade D+ and above with exceptional good communication skills and customer care.
- Mandatory Certificate of Good Conduct from Criminal Investigation Police Department
- Letter of reference from Government Administrative Area Chief
- Possession of a Kenyan National Identity Card
- Letters of introduction from two referees giving their contacts together with copies of their National Identity Cards
- A letter from the last employer if previously employed.

Having satisfied the above requirements, the candidates sit for an aptitude test and only those who pass are admitted to the training school.

TRAINING

The guards undergo a six weeks' intensive training course in the capable hands of qualified trainers with a rich security background gained from the Kenya Armed Forces and other related disciplined forces under the direct supervision of the Operations Manager who then reports to the Managing Director. The training ensures that the recruits are fully conversant with their responsibilities and procedures involved in efficiently carrying out their duties.

The subjects are covered:

- FOOT DRILLS
- GUARD ADMINISTRATIONS
- EMERGENCIES PLANS (FIRST AID & FIRE FIGHTING)
- COMMERCIAL AND RESIDENTIAL SECURITY
- POWER OF ARREST AND LEVEL OF FORCE
- SEARCH PROCEDURES

- SURVEILLANCE DETECTION
- OBSERVATION TECHNIQUES
- TECHNICAL SECURITY MEASURES
- PHYSICAL SECURITY MEASURES
- CHEMICAL / BIOLOGICAL WARFARE
- COMPANY CODE OF CONDUCT/ COMPANY DRESS CODE
- TERRORISM AND CRIMINALITY
- SUICIDE TERRORISM
- BOMB RECOGNITION & I.E.D'S
- INSTANT REPORT WRITING AND RECORD KEEPING
- VHF RADIO COMMUNICATION



Weekly assessment tests are normally conducted to evaluate the performance of each guard, and those who fail to perform are discontinued from the training. At the end the Six weeks the recruits sit for an examination. Those who pass are ready to be deployed.

DEPLOYMENT

The Operations Manager and Deployment Officers place the guards in different assignments after a detailed and complete survey of the premises.

Emphasis is given to the clients' specifications and the prevailing security needs of the premise. Guards deployed to every new assignment must be introduced to the client who is encouraged to participate in a supplementary survey and briefing on security matters pertaining to that particular facility before active duty.

Uniforms

Ranger One Security Services Limited has a standard uniform dressing code policy and should the client have specific needs then Ranger One Security Services Limited provides for the same. The uniform issuance and replacement for normal wear and tear is free of charge to the guard. In compliance of the Kenya Subsidiary Legislations the guards are issued with the complete security uniform kit as follows: -

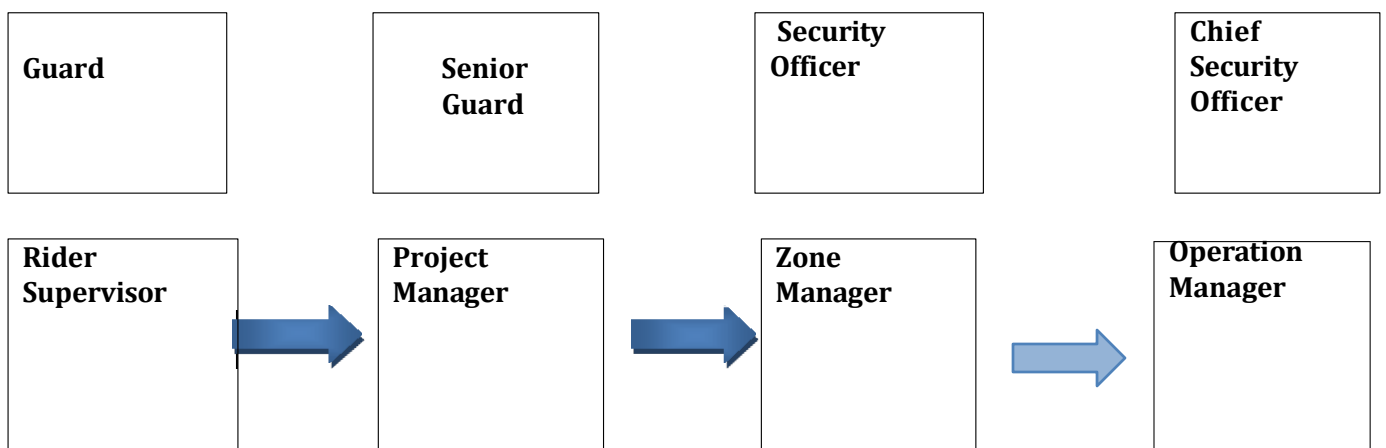
1. Two pairs of trousers
2. One Cap
3. Two Jackets
4. Two Shirts
5. One Pullover
6. One Rain coat
7. One Lanyard and Whistle
8. A pen and a notebook
9. A pair of Boots
10. One umbrella
11. A Baton
12. Identification and name tag
13. Bows and Arrows where applicable
14. Torch and Cells for night guards

Supervision

The guards are under supervision from our trained motorbike supervisors and site supervisors two times per shift, while Senior Managers carry out random spot-checks. Our guards channel their problems, if any, through the supervisors and the Managers and the matter raised is resolved by the managers.

Promotion

The Company has set up a ranking system structure as shown below where promotion to any rank is purely based on merit.



ELECTRONIC ACCESS CONTROL

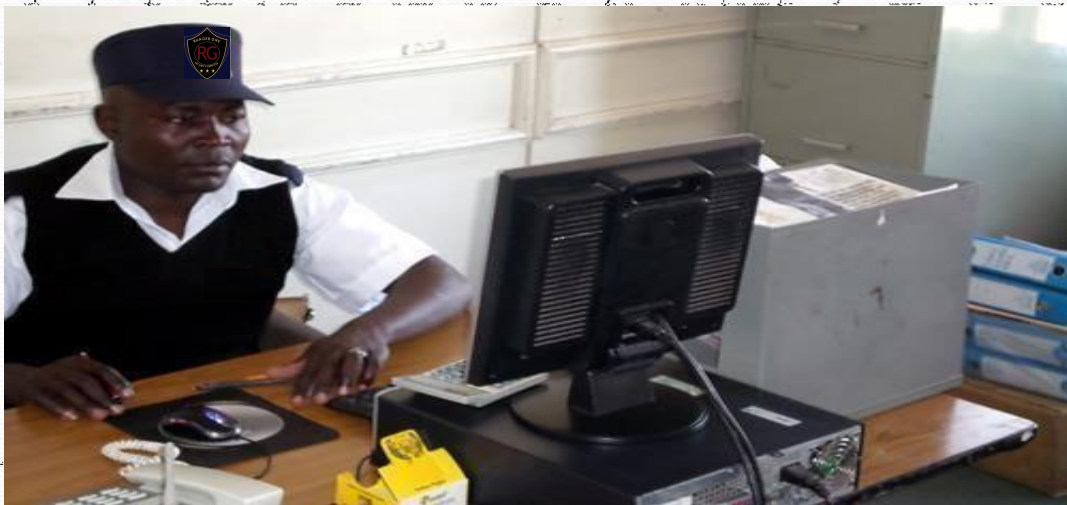
Complaints from clients regarding guard/guards are channeled through our Customer Service Manager who in turn ensures that all complaints are handled and receive the attention they deserve

Communications Equipment

The Company has invested in Motorola Communications and the models installed are the GM 350 mobile and GP 300 portable radios. The Head Office Supervisors and Managers are accessible at any given time of the day or night on the radio through the Control Room.

The Controllers manning the control room 24 hours ensure that all operations are running smoothly and any problems arising receive immediate attention.

24 HOUR CONTROL ROOM



SERVICES OFFERED

Ranger One Security Services Limited is committed to the provision of efficient and personalized security services tailored to meet commercial internationally proven security service provision.

GUARD SERVICES

We offer guard services driven by a need to maintain a disciplined, efficient and well organized tight company, at both residential and commercial premises with pride.



Residential Guarding

Public Places Securing



Commercial Guarding



Hotel / Hospitality Security



Front Office Security

ALARMS INSTALLATION

Push Buttons

These are manually operated alarm systems. In case of an emergency the push button is pressed, which activates the transmitter to call for back up. There are optional features, which include wireless remote panic button, which can activate the alarm within a radius of 200 meters.



DOMESTIC AUTOMATIC ALARM SYSTEM

This system eliminates the need to manually activate the alarm transmitter. It consists of two Magnetic Door Contacts, two Passive Infrared Sensors, a Panel which controls the above and a minimum of three Panic Buttons. This system detects intrusion and triggers the alarm, which sends the signal to the main control room, and a backup is dispatched.

CLOSED CIRCUIT TELEVISION - CCTV

This is a system comprising of cameras installed on appropriate area of protection as per client's specification zone. It comprises of cameras, monitors multiplexers, and Video Recording. This enables the clients to monitor all the activities in his absence/presence.

CCTV can be computer based as well, which can also enable the client to monitor all the activities from a certain location or through networking.



ELECTRONIC ACCESS CONTROL SYSTEMS

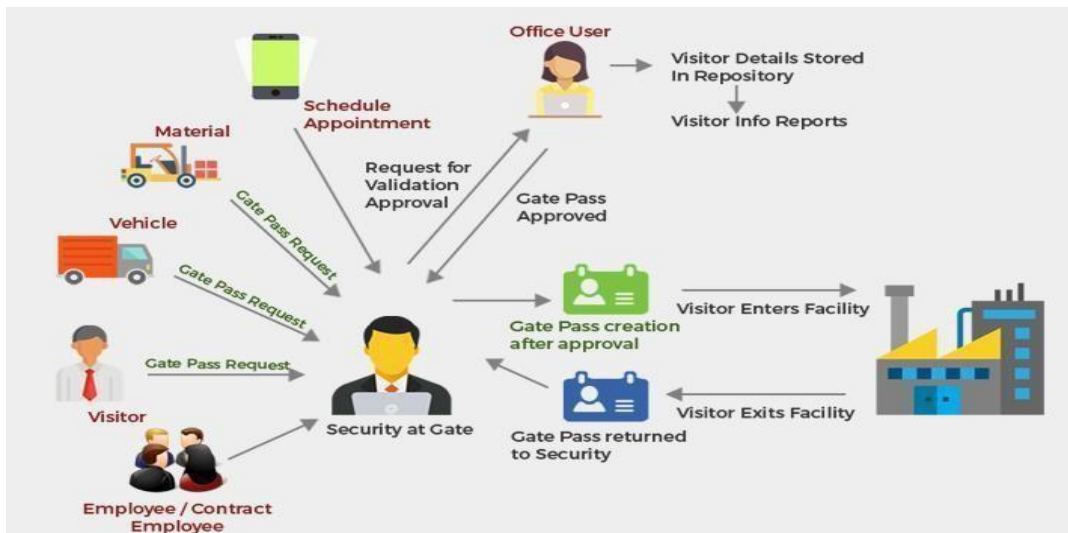
Ranger One Security Services Limited has a comprehensive access control system for companies, County buildings, construction sites, banks, hospitals, educational facilities, industrial facilities, sports facilities, etc. Specific requirements are consistently implemented

AUTOGATE SMART CONTROL SOLUTIONS

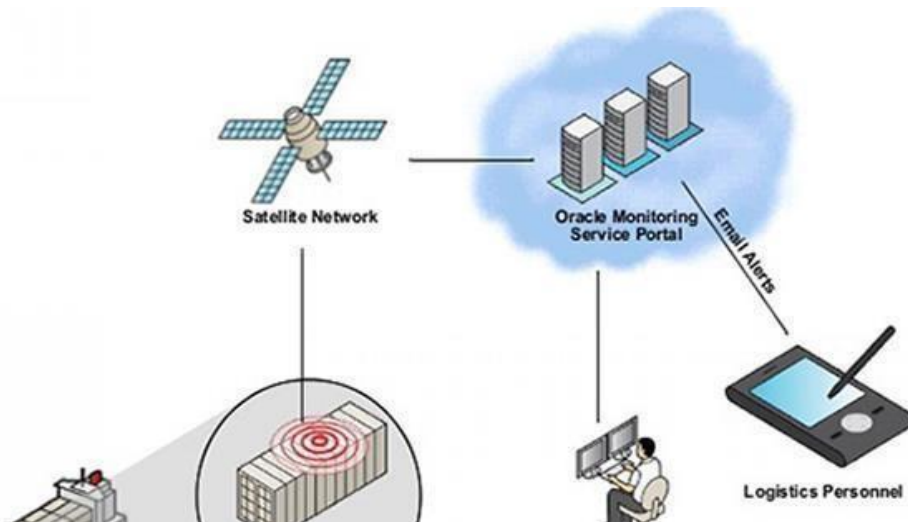


Our expert staff will take you step-by-step through the security gate planning process, ensuring that accurate recording on all promises access for enhanced security management. The solution factors in recording for vehicle registration, driving license, to keep precise data on all premises entrants.

DIGITAL VISITOR MANAGEMENT SYSTEMS



Visitor management and physical access control. This system blends ID verification, number plate recognition, Bio metrics, RFID proximity access, one-time pin temporary access control with a complete visitor and contractor management back end. Will automate much of the security processes as possible while providing a pleasant experience for the customer and retaining a high security level for the site.



SMART LOGISTICS SOLUTIONS

Ranger One Security Services Ltd provides simulation of digitized processes to record consignments tallies with a huge combination of fleet placements options and parameters, covering your whole supply chain in order to quantitatively derive your optimal plan in a short period.

Dog Services

Ranger One Security Services Limited provides canine security patrols where superior selection of dog breeds for German shepherds and Rottweiler's are observed and protective behavior for these breeds observed and undertaken by a team of experts who extensively train the dogs before being deployed. The dog handlers are equally trained to ensure the dogs are properly catered for and well groomed

Dog Security Training



Dog Patrol



EVENT SECURITY MANAGEMENT

Through continuous consultative meetings between the event stakeholders, a risk assessment report is normally prepared prior to the event date. During such events a temporary control room is normally set-up at the venue of the events that facilitates the entire security coordination during the event. The Bobby guards' management team is equally present during the event to oversee the Operations

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PRIVATE INVESTIGATION

We provide private investigation services to any prospective client where individuals (private investigators) may be dispatched to the facility to undertake investigations. They may act as undercover detectives to unearth information that is risky and/or suspicious; causing red flags for any given company, entity or facility.



ICT SOLUTIONS

Reliable ICT Services;

All Computers Suppliers, IT equipment Servicing & Maintenances, Networking Technologies & Internet Connections
Peripherals Devices Support e.g. printers.

Specialists

Ranger One Security Services Ltd has highly qualified personnel in all areas of the ICT services we provide. We do continued research for new innovations & dynamics to match with ever changing technology trends.

VEHICLE FLEETS

Patrol Vehicles

- Quick response team





OUR CLIENTS

	Kenya Bus Service Management Ltd (KBSM) is a Top 100 Mid-Sized Transport Management Company established ten (10) years ago in Kenya from the ashes of the now defunct Kenya Bus Services Ltd (KBS).	Providing guarding services, walk through machine, under search mirror and metal detectors	Mr. Edward Mwaro 0721 238492 Director Administration
	Walqabana Construction Company Ltd. is a fully registered Kenya Construction firm in kenya since 1998	Providing guarding Services In Projects Sites	Ishmael Soi - Director Tel: 0729654378
	Rivaranch is a value-company focusing on Interior Designing works, Renovations and partitioning works, Electrical Solutions, mechanical and carpet works	Providing guarding services, walk through machine, under search mirror and metal detectors	Emmnauel Sigei - Director 0725950943
	Torch Global Link is a value-company focusing on global links , cargo transporters and movers, warehouses and godowns management.	Providing guarding Services to Warehouses and Godowns Premises	John Kamau Administration Manager Tel:020-356383
	Kabon Transporters Ltd is a transportation company	Providing guarding services, walk through machine, under search mirror and metal detectors	Kelly Chelimo Administration/ Fleet Manager Tel:0720932152
	Loncore Merchants is a Event Management Company.	Providing guarding services, walk through machine, under search mirror and metal detectors	Josesphat Ngare Director Tel: 0725971343



PROFESSIONAL SERVICES



Guarding
Front Office operations
Dog Patrols
Alarm Systems
CCTV/Access Control
Perimeter Protection
Events Security
VIP Security



Customer care
0724 496 244
0721 319 672

